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## Don't be misled by False Information and Fake News!

*Banco de la República* informs that fake news is circulating through various channels, such as social networks, websites, WhatsApp messages, text messages, and others. These messages impersonate well-known media outlets, such as *Caracol Noticias* and *El Tiempo* newspaper, among others, and feature fabricated interviews with the Governor of *Banrep*, promoting investment and automated trading programs that falsely claim to generate large profits for citizens in short periods of time.

If you come across promises of “millionaire” earnings that misuse the name of *Banco de la República* or its officials, please note: this information is false. Remember that *Banco de la República*’s constitutional mission does not include carrying out operations between individuals, nor does it provide banking or financial services to the public.

To prevent becoming a victim of these deceptive practices, please be aware that *Banco de la República*:

- Does not provide banking or financial services to the public.
- Does not open bank checking, deposit, or savings accounts.
- Does not issue certificates of deposit, securities, or similar financial products.
- Does not authorize payments between individuals.
- Does not promote or provide advice on investment programs for individuals.
- Does not endorse or support the use of cryptoassets.

*Banco de la República* warns about these fraudulent messages and the risk of being deceived. It is recommended to always verify the source of any information, even if it appears to come from a well-known media outlet. Make sure that the content is also published on the official website of the cited media source to avoid falling into fake news or fraudulent investment projects.

Do not provide personal information through unreliable links. If *Banco de la República* is quoted or mentioned, we encourage you to consult *Banrep*’s official communication channels to verify the accuracy of any such information published on social networks:

- [Institutional Site](#)
  - [YouTube](#)
  - [Facebook](#)
  - [X](#)
  - [Instagram](#)
  - [LinkedIn](#)
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*Banco de la República* has an online [Citizen Services System \(SAC in Spanish\)](#) through which you can submit requests, complaints, claims, suggestions, and reports (PQRs in Spanish) or any other inquiry related to information you may receive:

- Citizen Services helpline in Bogotá, D. C.: +57 (601) 343-1011
- National toll-free line: 01-8000-911745
- [Submit your PQR online](#)
- [In-person service](#)

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